

## **2016 Student Opinion Survey**

Thank you for the huge response to the 2016 Student Opinion Survey. Your opinion really matters to us as we want to make sure that we provide you with the best possible learning experience. It's only by hearing from you that we can make changes and improvements to our services and programmes of study. We value your feedback as it contributes to ensuring all our programmes meet the needs of current and future students.

Reports at school and programme level based on the feedback you have provided in this survey are now available to all Heads of Schools and Programme Managers. If you would like talk about the feedback on your programme, please contact your Programme Manager or Head of School direct. If you want to talk further about the feedback in the Student Opinion Survey, you can contact the Organisational Research Office at [orgresearch@op.ac.nz](mailto:orgresearch@op.ac.nz)

### **The main highlights of 2016 at Otago Polytechnic for you were:**

- Satisfaction with course/programme
- Meeting new people and making friends
- The friendly and supportive teachers
- Learning new skills
- Participating in placements, block courses and internships

### **Key improvements that you suggested would have helped your learning experience were:**

- More learning material
- Course organisation
- More in-class time and face-to-face time with lecturers
- More and better IT facilities, including WIFI
- Better facilities in class room, air conditioning and heating

It was pleasing to see that most students who accessed the services provided by the Student Success Team felt that their needs were being met. However, work continues to ensure that the services continue to improve to meet the needs of all students whether campus based or online.

We are really pleased to see that:

### **Overall:**

**91% of you were satisfied with the quality of your programme**

**92% of you were satisfied with the quality of the teaching**

**93% of you were satisfied with the quality of your entire educational experience**

However, we did note that a number of you have seriously considered leaving for a number of reasons mainly related to:

- Health or stress
- Study/life balance difficult to maintain

- Concerns about the quality of the programme
- Lack of support for my learning

At Otago Polytechnic we want to ensure that all the necessary support services are available to all of you to enable you to successfully complete your study and graduate with your qualification.

If you are experiencing difficulties, please make contact with the Student Success team who can support and help you.

The winners of the \$50 supermarket gift cards have been contacted. Congratulations and thank you for your participation.