



Introduction to Supervision



\$200 (inclusive)

*Fees are approximate, subject to change and exchange rates

Location Town Campus, Erris Street, Cromwell

Duration One day (9.00am - 3.00pm)

Start Friday 24 September

Apply now (limited to 30 spaces)

This short course will introduce those new to a supervisory role with foundation skills for success as a supervisor.

Content

- > Motivation and delegation techniques
- > Understanding personality types
- > Guiding and managing work tasks
- > Cultural differences - dealing with staff from different cultures/backgrounds
- > Conflict management skills

Learning outcomes

At the end of this one-day workshop, you will:

- > understand and be able to apply (in a work setting) the basic principles of motivation, delegation and conflict management
- > have strategies to engage with people of different cultures and personalities
- > have practised resolving low-level conflicts.

For more information

Phone 0800 765 9276

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Disclaimer

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